

**Children Looked After Team**

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15.12.16

**Targets**

All targets in September, October and November were met for initial health assessments and review health assessments from health.

Month	Target For IHA's 100%	Target for RHA's 100%	Number seen in timescales	
September	100%	100%	25% IHA	89% RHA
October	100%	100%	77% IHA	71% RHA
November	100%	100%	25% IHA	88% RHA

**Monitoring Meetings**

Monthly monitoring meetings continue with the CCG and Harrow Council and monthly reports are produced.

**Work Undertaken**

Support to Social Workers on a weekly basis both face to face and via telephone.

Monthly meetings with Morning Lane.

Monthly meetings with CAMHS YOT

Quarterly meeting with CAMHS and CLA team manager – Agreed sharing of information process.

Introduction of CLA health, education, YOT and Morning Lane meetings.

Meeting with Senior Performance Analyst and Business Information Partner to agree monitoring process for immunisations, dental checks and developmental assessments.

Development of health assessment decline pathway.

**Care Leavers and Health Passport Update**

Meeting with Frameworki manager, Corporate Parenting Manager, and Commissioner to agree health passport content and agreed that this will be implemented in January starting with our 16-17 year olds.

**Client Satisfaction Audit**

48 (25%) responses out of a total population of 191 (Average May – August)

Age Range – 0-4 years – 12 responses (25%)

5-10 years – 10 responses (21%)

11-15 years – 8 responses (17%)

16+ - 17 responses (35%)

Blank – 1 response (2%)

Interpreting – 4 young people needed an interpreter and all 4 were provided with an interpreter.

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**Q1 Did you feel that you were treated with respect today?**

98% stated yes (47 out of 48 responses, 1 was left blank (2%))

**Q2 Please rate us on how we did for you today**

(Great, Quite Good, Ok, Not Very Good, Not at All)

Great – 40 out of 48 responses (83%)

Quite Good – 6 responses (13%)

OK – 1 response (2%)

Blank – 1 response (2%)

**Q3 Tell us a little about how your health assessment was today:**

41 out of 48 wrote responses (85%)

'It was brilliant. I was made to feel at ease very informative. All my questions were answered to perfection. Lovely nurse'

'It was great because I've learnt quite a lot about health and now I will run around the green and use a skipping rope and I will hoola hoop around the garden and stay fit and healthy. I've enjoyed it'

'It was good. I felt relaxed and didn't feel uncomfortable'

'Great and enjoyable'

'It wasn't scary it was OK and gave me extra information'

'It was very good and very helpful'

'It was absolutely great. I'm really happy with my health assessment how it was'

'Too tired can't be aXXXX' – (young person rated us as 'quite good' and would definitely recommend us to others)

'It went great the lady was a good listener and sensitive'

'It was really good. I have learned new things and made new decisions about my life and my health e.g. not eat chocolate that much'

'Very good pleasant and informative'

'Health assessment went very well, gave a lot of information and support'

'Our looked after child was present. She was treated with respect and enjoyed the visit'

'The nurse was very helpful and spoke to me and my granddaughter very kindly'

'My health assessment was very good with Laurie. She helped me. She spoke to me about my health and many thanks to her. Thank you Laurie'

'Emma was lovely and listened to me and also gave advice when was needed'

**Q4 Would you recommend us to other young people in care, if they needed us?**

Definitely – 43 out of 48 responses (90%)

Likely – 2 responses (4%)

Not Sure – 1 response (2%)

Unlikely – 1 response (2%)

Blank – 1 response (2%)

The young person who said 'unlikely' to would you recommend us to other young people in care if they needed us? Rated us as 'ok' and they said in their comments 'was ok/fine' (Age 11-15)

The young person who said 'not sure' to would you recommend us to other young people in care if they needed us? Rated us as 'quite good' and said in their comments 'good' (age 16+)

### **Health Promotion**

Continual liaison with GP's to obtain immunisation history for our CLA both in and out of the borough as well as to follow up medical conditions.

Continual liaison with school nurses and health visitors.

### **Young Person Centred Health Assessment**

Specialist Nurse for CLA asked to complete a bereavement referral. Decision made to bring forward young person's RHA (review health assessment) to ensure that this is what she wanted as the carer/ IRO and Social Worker has requested the referral. The young person was very closed and the Nurse knew that if she discussed the referral as part of the RHA it would mean a more holistic approach. The young person also completed an SDQ as part of the health assessment and this has been scored by Tier 2 manager.

### **Future Plans**

Agree and implement request for medical advice for adoption.

To work in partnership with Harrow Council to improve timeliness of requests for IHA's.

We continue to gather health information about our Harrow CLA population.

Report by Emma Hedley – Designated Nurse For Children Looked After Harrow, CNWL.  
15<sup>th</sup> December 2016

### **Appendix 1**

#### **Comments from UASC, CLA, Care Leavers, Social Worker, Birth Parents, Interpreter and Carers.**

'Very good and helpful' (Birth Mother of baby)

'I am very happy the way they talk to me is very polite. I was very comfortable with both of them and I was very open to talk to them. They talked all about my general health need and I am happy about it.' (16) – Doctor/Nurse Clinic

'I think that the health assessment was really good and the nurses at the clinic are friendly. I didn't feel uncomfortable answering or telling them anything. Overall the health assessment was great.' (16 male) – Doctor/Nurse Clinic

'Everything went well' (Carer)

'It went very well' (Carer)